

Federal Employees



Finalists for Outstanding Public Contact Employee:

- ★ David K. Cole, Operations Specialist, U. S. Department of Housing and Urban Development
- ★ Edwin Faggins, Transportation Security Screener, Department of Homeland Security, Transportation Security Administration, O'Hare International Airport
- ★ Linda Hernández, Senior Field Representative, U. S. Bureau of the Census
- ★ Celeste Phillips, Import Specialist, U.S. Customs and Border Protection, Department of Homeland Security

Outstanding Public Contact Employee: Linda Hernández

Because of her positive attitude, professional demeanor, above average people skills, and ability to put respondents at ease. Linda Hernandez is a highly competent and well-respected surveyor and an efficient interviewer in person and on the telephone. In her daily interactions with the public, she gains the cooperation of even reluctant respondents as she collects information from all racial and economic areas of the public to provide many of the Nation's important economic indicators.